



# INTEGRATED RISK MANAGEMENT PLAN 2020-2025

## SUMMARY



# Welcome

We understand you need to know the way we think, as well as what we do, to support the introduction of the new services. Under the new and transformed structure, we're going to be very clear and direct in how we work to deliver the services we're committed to.

Below, we share the most important things you need to know about the changes that affect the community. The following information is based on our strategic plan for 2019-2021.

- We're serious about the people who work voluntarily within the community and the services they provide. We're committed to the people who are doing the work that keeps the community going.

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We know that you're interested in the new services we're offering. We're committed to the people who are doing the work that keeps the community going. We're committed to the people who are doing the work that keeps the community going. We're committed to the people who are doing the work that keeps the community going.

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## Our 3 Key Principles:

1. We will always provide the highest quality of service to the community, ensuring the people who are doing the work that keeps the community going.

2. We will ensure the community is always at the center of everything we do, ensuring the people who are doing the work that keeps the community going.

3. We will ensure the community is always at the center of everything we do, ensuring the people who are doing the work that keeps the community going.



**Executive Director**  
Michael J. Smith



**Board President**  
Michael J. Smith

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# About Us

- We have a multi-branch fire and rescue service, and the voluntary fire and rescue group is the main authority for the area
- We have a range of fire safety advice through advice centres, which are located in the communities we serve
- We have 11 fire stations
- We have a fleet of 114 specialist vehicles, of which 60 are fire engines
- We have our own fire, as well as other specialist, vehicles, of which 10 are fire engines
- We have a range of training courses, offering an excellent opportunity for people
- We have fire and rescue teams that respond to all fires, including industrial fires
- We have a range of specialist vehicles, of which 60 are fire engines



# About Us - What We Do ...

## Prevention

We deliver fire prevention as a key element of the services we deliver, with this supporting simple changes in our customers' perceptions and behaviour so we can help reduce risk rather than increase it.

We develop community safety and prevention strategies to build the confidence and safety of our customers, residents, and improve the quality of life for all the communities we serve.

We work with all our community safety partners to continuously ensure that the best resources are allocated for our most vulnerable residents.

We deliver a wide range of prevention activities including:

-  Safe & sound estates
-  Designed to reduce risk
-  Safety visits
-  Fire safety systems
-  Quality assurance fire education (part) systems
-  Fire safety and reducing fire safety risks
-  Multi-channel messaging including social media

## Protection

We have a duty to inspect high risk buildings, businesses and commercial premises under a range of fire safety legislation.

We deliver risk based approach to understanding our prevention activity, fire detection fire safety equipment, fire safety storage, building regulations and planning considerations.

## Response

We recognise that it is not always possible to prevent incidents occurring.

We provide emergency response across a wide range of incidents including fire, road traffic collisions, fire safety and other special services that we deliver in collaboration.

We are committed to ensuring incidents either minimise or limit 99% of the time. We will also work across our borders with neighbouring fire and rescue services.



# About Us - Our Fire Stations



## Our Fire Stations and Fire Engines

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# About Us - Community Performance

Community performance is the foundation of everything we do. [View our metrics and goals](#)

Our headlines for the last year (2019/20) are as follows:

Total Number of  
Incidents Reported

**3,843**

10% down from previous year

Response Targets  
for Road Incidents

Achieved in  
18 minutes

**70.1%**

Response Time to the Road Incidents  
Average Attendance Time

**10 mins 42 secs**

Number of Incidents  
Influenced by Protection

**1,818**

Below our target of 2,000

Total Number  
of Reported  
Roadway Fires

**161**

Three times  
previous year

Number of  
Road Traffic  
Collisions

**347**

1% down from  
previous year

Number of Community Safety Events

**43,645**

Above our target  
of 40,000 events



# Risk Management in Warwickshire - Reviewing Our Risks

Risk management planning is the way that we identify and manage the risks that impact on our communities, understanding what the consequences of things we do to ensure our sustainability, business, heritage and environment are protected.

We use a combination of an evidence and community-centred approach in identifying our priorities and objectives.

The methodology we apply is shown in the chart below:



# Risk Management in Warwickshire - Assessing Our Risk

## What our data tells us

Our comprehensive profile which can be found by clicking the following link: [www.warwickshire.gov.uk/road](#)

This extensive research and analysis of the incidents experienced over the three year period from 01.01.2017 to 31.12.2019 is available

### Long term trends

Nationally, levels of personal accidents by drivers are significantly lower than in decade ago. Warwickshire follows this trend with 18.2% fewer incidents recorded in the percentage of the three years compared to the same period of 2010-12. All categories reported a significant reduction.

### 2017 to 2019 Incident Figures:

Incident Type	April 2017 to March 2018	April 2018 to March 2019	Percentage Change
Primary Road	12,178	9,778	-19.7%
Secondary Road*	11,878	7,761	-34.7%
Urban Roads	10,688	11,978	+12.1%
Open/Countryside	1,788	2,178	+21.8%
Local Traffic Incidents	788	858	+8.9%
Footways etc.	12,877	10,878	-15.6%



## Short term trends

The chart below shows the numbers of incidents reported to police for the past 12 months (November 2019).

Note: these incidents continue to form the larger proportion of awarded incidents (90%) pending completion from the 12 months available for analysis (proportion of awarded incidents 90%).

This number is consistent with the previous month report.

## January to December 2019 – Incident Breakdown







## Daily Incident Profile

The occurrence of life risk incidents can explain the low performance that we have observed day by day for the emergency services, especially Saturday and Sunday.

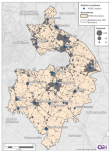
The short stops, absences and life risk incidents for ourselves however life is not high risk than to the patient.



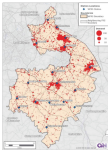
## Incident Demand Maps

These maps of emergency incidents are often without exception typically with most fires occurring in urban areas where the density of houses, commercial establishments, population, and roads is highest.

### All Incidents



## Flora:



## 850a



# Risk Management in Warwickshire - Assessing Our Risk

## What are we aiming to achieve?

We will undertake periodic analysis in developing our Business Plan and our RMP will adopt an evidence based approach to determine risk, our understanding of the community and the extent our understanding into the effective delivery and evaluation of the services we provide.

We will seek continuous improvement and we will seek feedback from our service users and improve our services.

Some principal elements of our business planning our proposals are linked to the RMP (business plan and business plan annual action plan)



# Our IRMP 20-25 Proposals

These are our proposals for the next five years (2020-25):

Proposal	Principal Supporting Evidence
Review our workforce and align relevant healthcare professionals across.	2019/2020 inspection report with 3 recommendations regarding staff resource that
Assess our capabilities to improve our ways of working in line with the way we deliver patient care.	2019/2020 and 2021/2022 inspection reports. Community Trust Report. Governance Trust Report.
Assess our overall capacity to provide the services our patients and physical patients use in the right place and at the right time to deliver our statutory duties.	2019 Community Trust inspection. Governance Trust and Governance Trusting. Governance Trusting report 2019.
Working further opportunities to support the wider community health outcomes and help to protect local areas and the NHS.	2019/2020 and 2021/2022 inspection reports. Governance Trust Report. Governance Trust Report.
Implement digital solutions to enhance and service delivery.	2019 Community Trust inspection. Governance Trust Report.



# Consultation and Engagement / Tell Us What You Think

Your views are important and we invite you to tell us what you think of our plan.



A public consultation will run from 14 September 2020 till 3 November 2020.



To participate in our RMP consultation please complete the online survey which can be found on the "[www.warwickshire.gov.uk/rmp](https://www.warwickshire.gov.uk/rmp)" website.



Alternatively, if you require a paper survey, or need any assistance in completing or providing feedback, please contact us by email: [planning@warwickshire.gov.uk](mailto:planning@warwickshire.gov.uk)



As your councillor is an all  
Continuous Improvement and Change  
Warwickshire Fire and Rescue Service  
Service Headquarters  
Warwick Rd, Leamington Spa  
CV35 9JH



@warwickfire



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[www.warwickshire.gov.uk/RescueService](https://www.warwickshire.gov.uk/RescueService)

